ACCESIBILITY AND NONDISCRIMINATION

Minneapolis Radiology complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Minneapolis Radiology does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Minneapolis Radiology:

- o Provides free aids and services to people with disabilities to communicate effectively with us, such as:

    - Qualified sign language interpreters

    - Written information in other formats (large print, audio, accessible electronic formats, other formats)

- o Provides free language services to people whose primary language is not English, such as:

    - Qualified interpreters

    - Information written in other languages

If you need these services, ask a member of your care team.

If you believe that Minneapolis Radiology has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Grievance Manager, 2955 Xenium Lane Suite 40 Plymouth, MN 55441, 763-398-2203, 763-398-2233 info@mplsrad.com.

 You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Grievance Manager, 2955 Xenium Lane Suite 40 Plymouth, MN 55441, 763-398-2203, 763-398-2233 info@mplsrad.com.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Request free language services

For language assistance services at no cost to you call 763-398-2203. (PDF Language Assistance Services)